



PRIVACY POLICY

FACTS	What does NW Insurance Agency (NWIA) do with your personal information?	
WHY?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.	
WHAT?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> • Social security number • Name and address • DOB • Driver's license # • Transaction history 	
HOW?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons NWIA chooses to share; and whether you can limit this sharing.	
Reasons we can share your personal information		
Does NWIA share?	Can you limit this sharing?	
For our everyday business purposes such as to process your transactions, maintain your account(s) or respond to court orders and legal investigations.	Yes	No
For our marketing purposes to offer you products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes — information about your transactions and experiences*	Yes	No
For our affiliates' everyday business purposes — information about your creditworthiness*	No	We don't share
For our affiliates to market to you*	Yes	Yes
For nonaffiliates to market to you	No	We don't share
To limit our sharing	<ul style="list-style-type: none"> • Call 703-828-0755 or (toll-free) 1-888-537-2940 x112 • Contact us at nwinsagency.com or insurance@nwinsagency.com. • Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing. 	
Questions?	Contact us anytime with questions. For more information on privacy related to financial companies and protecting your personal financial information, see NCUA.gov/regulation .	
WHO WE ARE		
Who is providing this notice?	NW Insurance Agency LLC (NWIA)	



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WHAT WE DO	
What does NWIA do to protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does NWIA collect my personal information?	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> • Request an insurance quote • Seek insurance advice • Purchase an insurance policy • Provide us with your current insurance information • Give us your employment history <p>We also collect your personal information from others, such as credit bureaus, affiliates or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes — information about your creditworthiness • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>
What happens when I limit sharing regarding a policy that I hold jointly with someone else?	Your choices apply to everyone on your policy — unless you tell us otherwise.
DEFINITIONS	
Affiliates*	<p>Companies related by common ownership or control. They can be financial or nonfinancial companies. Our affiliates include:</p> <ul style="list-style-type: none"> • <i>NW Capital Management LLC (our holding company)</i> • <i>Northwest Financial Advisors/Northwest Financial Group</i> • <i>Northwest Title & Escrow LLC</i> • <i>Northwest Federal Credit Union (NWFCU)</i> • <i>NWFCU Foundation</i>
Nonaffiliates	<p>Companies <u>not</u> related by common ownership or control. They can be financial or nonfinancial companies.</p> <ul style="list-style-type: none"> • NWIA does not share with nonaffiliates so they can market to you.
Joint Marketing	<p>A formal agreement between nonaffiliated financial companies that, together, market financial products or services to you.</p> <ul style="list-style-type: none"> • NWIA does not jointly market